



May 26, 2004

Brad Drake
Complete Business Systems
4385 Wadsworth Blvd.
Wheat Ridge, CO 80033

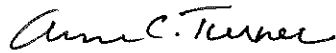
Dear Mr. Drake:

I am writing to thank you for the professional service I received from your company. I originally purchased a copier from CBS after being impressed with the perseverance of your sales staff. When I began shopping for new hardware and systems support, I called CBS. From the initial contact through the installation and follow-up, your network support staff has been exceptional. Both Ray Tannenbaum and Rob Berg are experts in their field. We completed a major conversion with minimal interruption in our daily operation thanks to their coordination of all the pieces with various vendors.

I would not hesitate to recommend CBS to any company looking for expertise in the computer hardware and office equipment business.

Thank you again for the professional service.

Sincerely,


Ann C. Turner
Chief Executive Officer